



SHERE PARISH COUNCIL

EMERGENCY PLAN

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Note: Alternative Shelter Locations if required	Available from Emergency Planning Co-ordinator/Co-Leaders

SHERE PARISH COUNCIL

EMERGENCY PLAN

References:

- a. Section 137 of the Local Government Act 1972
- b. B. Civil Contingencies Act 2004

Introduction

This plan has been designed to enable the Parish Council to identify the immediate actions it should consider during, and in the immediate aftermath, of an emergency. These actions may assist the community and those affected in reducing the negative impacts an emergency can have until further assistance has been received.

Although there is no statutory requirement for Shere Parish Council to produce an emergency plan, both Surrey County Council (SCC) and Guildford Borough Council (GBC) encourages parishes to consider how they would respond to an emergency situation and to document the results in a Community Emergency Plan.

The Parish Council's responsibilities in responding to an emergency are as follows:

- Undertake local risk assessments
- Prepare a parish emergency plan
- Document resources and key contacts in time of emergency
- Validate and maintain the plan
- Enact the plan when activation criteria are met.

The plan has been designed to enable the community to respond to a major incident/emergency whilst they are awaiting the assistance of the Emergency Services and/or County/Borough Councils, or in support of them.

Definition of an Emergency/Major Incident

An emergency or major incident is defined as any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, or damage to property or to the environment.

Emergencies have no boundaries and could affect the whole District or part/whole of Surrey. Due to the unknown nature of emergencies the emergency services, County, Borough Councils and other agencies may be overwhelmed resulting in a delayed response to specific areas.

Types of potential emergencies that may impact on our community are:

- Flooding
- Heavy Snow or other Severe weather
- Electricity, Water or Gas failure
- Rail accident
- Road Accident
- Road Accident or other incident causing local roads to grid lock
- Fire/Building Collapse
- Gas Leak/Explosion
- Terrorism
- Aircraft Accident
- Hazardous vapour release
- Disease

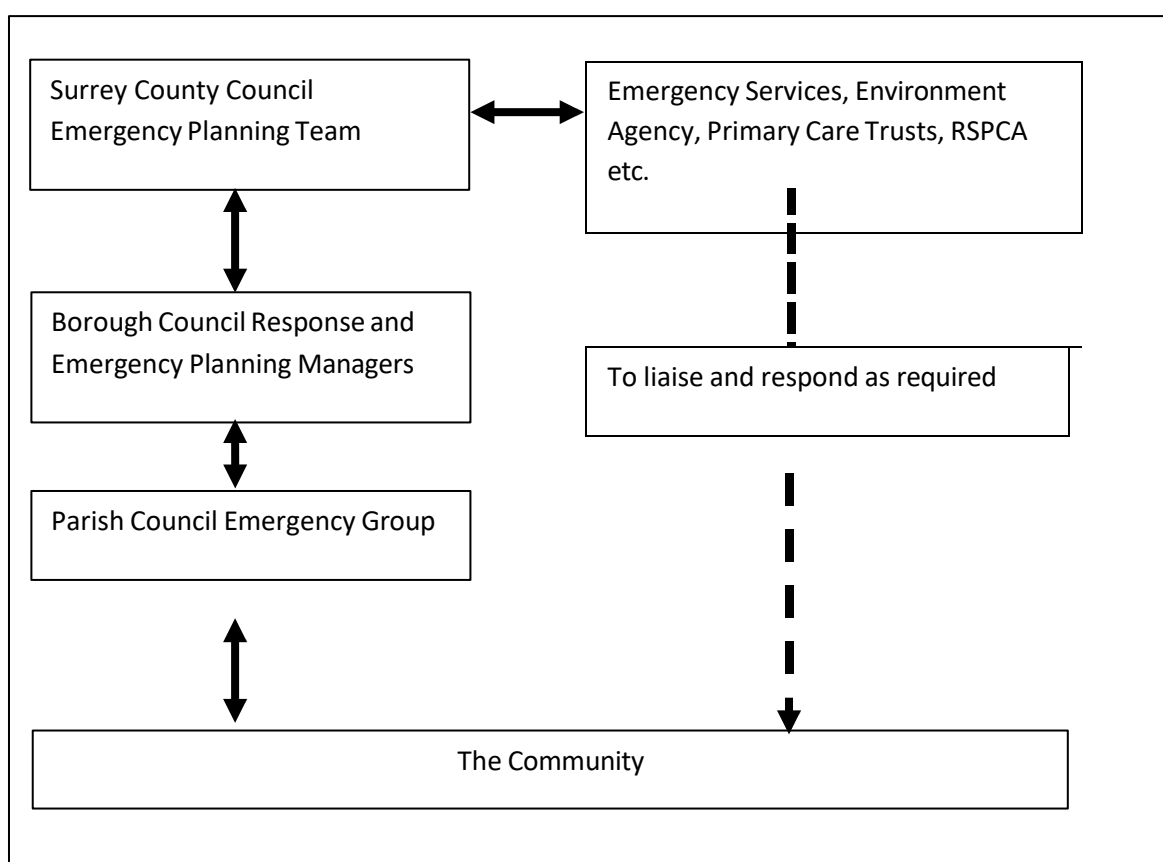
Aims and objectives of the Plan

The aim of the Plan is to increase the short-term resilience of the community to an emergency by the identification of community procedures and to work with the emergency services and other agencies, as appropriate. In addition, it will provide warnings and information to the public.

The objectives of the Plan are to:

- Identify the risks to the community and relevant response actions
- Identify where to access information on vulnerable people in the community
- Identify resources in the community available to assist during an emergency
- Provide key contact details for the Parish Council Emergency Group, Key Community Resources, the Emergency Services and Local Authorities

Surrey County Council and the emergency services have an emergency response structure. The diagram below illustrates how the Parish Council plans would fit into this structure.



Actions in the Event of an Emergency

In the event of an emergency, the emergency services and Surrey County Council/Guildford Borough Council Emergency Officers should be contacted immediately.

Surrey County Council

<https://www.surreycc.gov.uk/community/emergency-planning-and-community-safety/emergency-planning>

Surrey Emergency Management Team

Address: Woodhatch Place, 11 Cockshot Hill, Reigate RH2 8EF Email: sccemt@surreycc.gov.uk

Emergency contact telephone numbers:

During office hours, you can contact us on 01483 505050.

Outside office hours, please use the following emergency numbers:

- Out of hours emergencies: 01344 949371
- Flooding and sandbags: 01344 949371
- Emergency housing repairs (Council tenants): 01483 532122
- Homelessness/emergency housing situations: 01483 517898
- Environmental health and stray dogs: 01344 949371
- Car parks: 0800 917 6655
- Park rangers: 07880 784947

The Parish Council Emergency Group (PCEG)

In the absence of the emergency services, the PCEG will lead the community response and act as the central point for information and communication for the community, emergency services, County and District Councils.

Activation of the Plan

This plan will be activated when an emergency has occurred in conjunction with the emergency services and outside agencies involved.

The PCEG will monitor events that may be anticipated, namely flooding, severe weather or heavy snow, and in that event will act accordingly.

The Parish Emergency Co-ordinator will then alert other Members to the situation. This will be carried out using a cascade system as detailed on page 8. The PCEG Leader for the relevant village and the Parish Co-ordinator will make a detailed assessment of the emergency to try and establish its extent and the type of support required and be prepared to report to, or convene, the PCEG.

The PCEG will meet and discuss the emergency using the Agenda supplied at that time. The meeting will be held in Tanyard Hall, 30 Station Road, Gomshall if practical or via zoom. If the Plan is not to be fully invoked (possibly on the advice of the emergency services) but some level of support is required, the PCEG will decide how to provide the required support.

Command, Control, Co-ordination and Communications

When it becomes necessary to activate this plan, command, control and co-ordination, along with good communications (4Cs) will be essential.

An Emergency Incident Room will be established at an appropriate location – to be decided by the Emergency Planning Co-ordinator. The emergency response will be run by the PCEG and those Emergency Services (ES) able to assist.

PCEG Chain of Command. The chain of command of the PCEG is as follows:

Post	Name	Responsibilities
Emergency Planning Co-ordinator	Parish Clerk	Alert Members

		Commence cascade system Establish support required
Co-Leader	Chair & Vice Chair of Parish Council	Provide Parish authority and decisions for actions. Focal Point for all reports.
Co-Leader		Run the Incident Control Point (ICP) Direct operations. Co-ordinate acquisition & provision of resources.
Emergency Services Liaison Officer (LO)		Liaison with the Emergency Services
Community Liaison Officer	Parish Clerk	Co-ordination of volunteers. Liaison with the community through bulletins on website and via social media
On-Site Liaison Officer		Located at the scene of the emergency. Assess on-site resource requirements. Provide feedback to ICP

Communications

During an emergency there will be a requirement for reliable communications. It must be recognised that landline and mobile telephones may not be operable. The PCEG will use its initiative to utilise other forms of communication.

Community notification/updates. The PCEG will notify the community via the following methods:

Type	Where Available
Digital	Website and social media – Facebook, Instagram, Twitter and Nextdoor Emails to local residents
Written	Updates will be placed on the following notice boards where applicable: Parish Council notice boards: <ol style="list-style-type: none"> 1. Outside Tanyard Hall, 30 Station Road, Gomshall 2. Village Green, Holmbury St. Mary 3. Peaslake village centre bus shelter 4. Shere Old Fire Station garden

	<p>5. Outside Shere Village Hall</p> <p>Other areas:</p> <p>Post Offices</p> <p>Churches/Church Rooms</p> <p>School - if applicable</p> <p>Doctors' surgeries</p>
Verbal	Community Briefings/Meetings

Situation Reports. In order to maintain up to date information and to be able to inform Surrey County Council and Guildford Borough Council, the PCEG will produce updates as necessary.

Stand Down. The Stand Down procedures, in chronological order, will be:

- a. The emergency services (or other agencies) will confirm that the emergency is closed.
- b. If a Parish Shelter is activated, advise the return to home of evacuees if it is safe for them to do so.

Parish Shelters

In the event of an emergency where people are required to leave their homes Surrey County Council will set up a reception center. The reception center is designed to provide temporary shelter in the first instance.

Due to the demands of an emergency, it may not be possible for Surrey County Council or agencies such as the Red Cross to help and the parish may have to establish a shelter or shelters. The aim of the shelter is to provide a facility for members of the public to use as a refuge. In order to avoid any problems of liability the public must not be directed to go to the shelters, rather they should be given the option so to do.

The Parish Shelters are:

Gomshall – Tanyard Hall, 30 Station Road, Gomshall GU5 9LF (grid ref: TQ50851479) what3words – talked.damp.repay

Holmbury St. Mary – Village Hall, Felday Glade, Holmbury St. Mary RH5 6PG (grid ref: TQ51061441) what3words - glare.backs.supply

Peaslake – Village Hall, Walking Bottom, Peaslake GU5 9RR (grid ref: TQ50841447) what3words – café.bliss.fats

Shere – Village Hall, Gomshall Lane, Shere GU5 9PG (grid ref: TQ50731479) what3words – arena.energy.yard

A list of Parish Shelter key holder contacts is available from the Emergency Planning Co-ordinator, the Parish Clerk and Parish Councillors together with details of other possible shelter locations should these be required.

Once it has been established that evacuation is necessary the Parish Shelter(s) will be activated and the Evacuees will be advised to gather together certain items which could include:

- Useful telephone numbers e.g., doctor and close relatives.
- Home and car keys
- Torch with spare batteries
- Mobile telephone

- Cash and Credit cards
- Appropriate clothing

In the absence of the emergency services, the PCEG may recommend evacuation to residents but this must be voluntary.

Manning a Parish Shelter

There will be a requirement for volunteers to man and run the Parish Shelter. Responsibilities will be allocated at the time but, if possible, the chief volunteer should be a Parish Councillor if available.

The Shelter Team will be responsible for:

1. Registering names and addresses of all evacuees and passing this information to the PCEG.
2. Identifying any urgent medical requirements and passing this information to the PCEG.
3. Establishing whether evacuees have made, or can make, alternative accommodation arrangements, and record these details, including contact details in case it is necessary to contact them.
4. Providing resources to make hot drinks and supply food.

Casualty Collection Centre

In the event of an incident involving mass casualties there may be a requirement to hold casualties centrally until they can be moved to a hospital. A Casualty Collection Centre (CCC) will be established, if necessary, in one of the Parish Shelters, or at an alternative location if available. Casualties will only be given the option of moving to the Casualty Collection Centre if it is felt that they are medically fit to do so.

Logistics

Activation of the plan will require significant logistics support, the amount depending upon the nature of the emergency. Annexes E and F details the requirement for equipping the Parish Shelters, the PCEG HQ, and Emergency Incident Rooms

Transport

It may be necessary to organise a car service e.g. to the doctor's surgery, to the chemist (for essential medication), to the hospital etc If roads are impassable for normal traffic, volunteers with vehicles capable of coping with the road conditions will need to be called on.

Skills within the Community/Volunteers

The success of this plan rests largely on the goodwill of volunteers. There will be a need to call upon various skills from within the community to assist with the output from this plan.

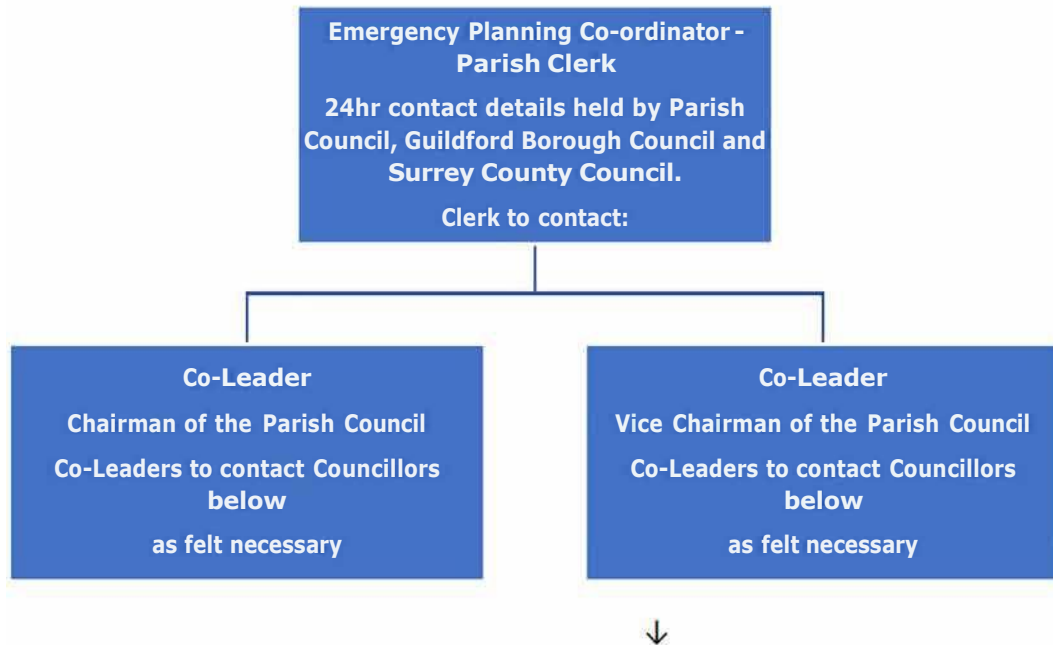
Reviewing the Plan

The Plan will be discussed and checked annually. In consultation with the Parish Council, the PCEG will devise and implement a suitable tabletop scenario to exercise all elements of the Plan.

A copy of the Plan, less individual contact details, is available on the Parish website.

Annex A: Cascade System and Contact List

Parish Council Emergency Group



Councillor's Name	Telephone number
<i>North Ward - Shere and Gomshall</i>	
Will Esplen	07776 161270
J. Cross	01483 203443
R. Davey	01483 202443
J. Hutton	01483 203800
M Keeble	01483 202869
Penny Tompkins	01483 203288
<i>South East Ward - Holmbury St Mary & Abinger Hammer (not including centre of village)</i>	
Vacancy	
R Findlay	07595 372308
R. Smith	raymond.smith@shereparishcouncil.gov.uk
<i>South West Ward - Peaslake</i>	
T. Florent	07834 197131
B. Harrap	01306 731009
G.Reffo	07788 428340
M. Taylor-Cotter	0780 3893648

COUNCIL DETAILS

SHERE PARISH COUNCIL OFFICES – TANYARD HALL, 30 STATION ROAD, GOMSHALL GU5 9LF

Clerk – Suzanne Hoyland, 01483 203431 Mobile 07493 434651

Assistant Clerk – Samantha Robins, 01483 203431 Mobile 07827 794024. Maternity Cover Celeste Lawrence 07741 742892

Drop-in Coordinator – Jonathan Duffy, 01483 203431 Mobile 07551 897522

clerk@shereparishcouncil.gov.uk

Out of hours emergency contact 07766 103993

PARISH COUNCILLORS

North Ward (Shere & Gomshall)

Will Esplen, The Gables, Burrows Lane, Gomshall GU5 9QE

(07776 161270, <mailto:will.esplen@shereparishcouncil.gov.uk>)

Jonathan Cross, 1 Shere Court, Hook Lane, Shere, GU5 9QH

(01483 203443, jonathan.cross@shereparishcouncil.gov.uk)

Roy Davey (Chairman), Fernside, Upper Street, Shere, GU5 9JE

(01483 202443, roy.davey@shereparishcouncil.gov.uk)

James Hutton, Netley House, Shere Road, Gomshall GU5 9QA

(01483 203800, james.hutton@shereparishcouncil.gov.uk)

Mike Keeble, The Cottage, Lower Street, Shere GU5 9HX

01483 202869, mike.keeble@shereparishcouncil.gov.uk

Penny Tompkins, 15 Queen Street, Gomshall GU5 9LY

(01483 203288, penny.tompkins@shereparishcouncil.gov.uk)

South East Ward (Holmbury St. Mary)

Vacancy

Russell Findlay, 2 Lade Court, Holmbury St. Mary, RH5 6PD

(07595 372308 russell.findlay@shereparishcouncil.gov.uk)

Raymond Smith, 7 Felday Houses, Holmbury St. Mary, RH5 6NJ

(raymond.smith@shereparishcouncil.gov.uk)

South West Ward (Peaslake)

Tania Florent, Fir Tree Cottage Cottages, Ewhurst Road, Peaslake,
GU5 9RN

(07834 197131, tania.florent@shereparishcouncil.gov.uk)

Beverley Harrap, Little Orchard, Wonham Way, Peaslake, GU5 9PA

(01306 731009, beverley.harrap@shereparishcouncil.gov.uk)

Geraldine Reffo, 1 Rose Cottages, Ewhurst Road, Peaslake, GU5

9RP (07788 428340, gerry.reffo@shereparishcouncil.gov.uk)

Marion Taylor-Cotter, 9 Fulvens Cottages, Peaslake, GU5 9PG

(07803 893648, marion.taylor-cotter@shereparishcouncil.gov.uk)

Annex B Schedule of risks and implications for different emergencies.

Emergency	Area of risk	Availability of emergency services	Evacuation	Provision needed
Rail crash	Close to railway, Abinger Hammer, Gomshall & Shere	Likely to be one-off event, so availability likely to be high.	Limited need unless hazardous load involved.	Volunteers to help with evacuation if needed. Support from managers of VH's (Village Halls).
Aircraft crash	Parish wide, though villages of Peaslake and HSM (Holmbury St. Mary) would be at slightly lower risk as in bottom of narrow valleys so aircraft would need to fall at steep angle to enter valley rather than be intercepted by hills. For large aircraft increased risk under flightpaths.	Likely to be one-off event, so availability likely to be high.	Need very much dependent on density of population in area of crash site.	Volunteers to help with evacuation if needed. Support from managers of VH's.
Major road collision	Parish wide, though increased risk of severity due to higher speeds on A25 and possibly greater risk of hazardous loads	Likely to be one-off event, so availability likely to be high.	Limited need unless hazardous load involved.	Volunteers to help with evacuation if needed. Support from managers of VH's.
Building fire	Parish wide, though increased risk of severity in densely populated parts of parish.	Likely to be one-off event, so availability likely to be high.	Need very much dependent on density of population in area of fire.	Volunteers to help with evacuation if needed. Support from managers of VH's.
Flooding	Sutton Abinger, Abinger Hammer, Gomshall Shere & Peaslake.	Likely to be widespread with reduced availability of support from emergency services.	Could be high, but Tanyard Hall likely to be unusable and Shere & Peaslake VH's could have poor access.	Volunteers to help with evacuation if needed. Support from managers of VH's.

Emergency	Area of risk	Availability of emergency services	Evacuation	Provision needed
Wildfires a) Woodland/heathland fire b) Grassland	a) HSM, Peaslake and North Downs ridge. b) Shere, Gomshall and lesser extent Peaslake. Some risk even in HSM.	If a one-off event, availability likely to be high. However adverse weather conditions mean that demand is likely to be widespread so reduced availability of support from emergency services.	For widespread fires there could be a high need for evacuation. Depending on location of fire and risk of further fires HSM VH would not be a good option for woodland fires, to a lesser extent there would be problems also with Peaslake. Shere VH and Tanyard Hall would be at quite a low risk for grassland fires.	Volunteers to help with evacuation if needed. Support from managers of VH's. Able-bodied volunteers to help with tackling fire (if safe).
Wind	Parish wide.	Likely to be widespread with reduced availability of support from emergency services.	Limited need for evacuation and access to evacuation points could be restricted by fallen trees etc. on roads.	Able-bodied and experienced volunteers with equipment to help with road clearance.
Pollution incident.	Parish wide, but with increased severity risk close to water courses if liquid pollution.	Likely to be one-off event, so availability likely to be high.	Could be quite high, however emergency service's advice could be to stay indoors in the case of atmospheric pollution incidents so evacuation would be undesirable.	Volunteers to help with evacuation if needed. Support from managers of VH's.
Utilities failure. (Water, electricity, telecoms and gas.)	Parish wide, but for gas not HSM.	Likely to be one-off event, so <i>availability likely to be high.</i>	Limited, but support in homes may be needed.	Volunteers to help with distributing supplies.
Influx of people escaping a major disaster elsewhere.	Parish wide.	Would obviously be wide-spread, limited support to be expected from outside.	Evacuation centres would be the primary response, but to cope with the influx rather than the local residents. Provision well beyond that needed for parish purposes would be needed.	Coordination and volunteers for supporting the people coming in and for minimising impact on local services and environment.

Emergency	Area of risk	Availability of emergency services	Evacuation	Provision needed
Severe pandemic	Parish wide.	Would obviously be wide-spread, reduced support to be expected from outside.	Evacuation centres are unlikely to be desirable due to risk of increasing spread of infection.	Coordination and volunteers for supporting residents (e.g., checking on welfare, distributing food and medications).